

PLEASE READ CUSTOMER TERMS AND CONDITIONS

Please check all details are correct on receipt of booking form, as amendments may not be possible. The start time is the time you **MUST BE ON SITE** and the finish time is the approximate time you will finish. Please note if you have insufficient paintballs or it gets dark earlier (during Winter period) then you will finish early.

If you or any member of your party fails to show all monies paid will not be refunded/or transferable. Please do not arrive late as you may miss the safety brief and your booking may be released - all monies paid will be forfeited/non returnable/non transferable.

Please ensure we have a mobile telephone number in case of any emergencies for game day.

Please ensure that all payments are paid by due date to avoid your booking being released and spaces resold.

All payments are non refundable and paintballs are non transferable. In the event of game day being cancelled for any reason by ourselves (including adverse weather conditions) all payments will be held over for the next 6 months.

All bookings are subject to availability. You will be notified in advance if insufficient numbers have booked for day to go ahead.

Extra players brought on game day are subject to availability - please remember we can only guarantee those players who have made payments. If you wish your entire group to play on the same side, please advise ASAP.

Please ensure that the bookings office is notified a minimum of 7 days prior to game day of any vegetarians to avoid disappointment as we offer a free light lunch for anyone playing on a full day only (may not apply to promotions/offers). For those players booked for a half day session for an additional £1.50 per person (booked and paid 7 days prior to game day) a light lunch is available. For players with allergies, please contact the office in advance to see if we are able to offer a suitable light lunch. NO drinks are included but are available for purchase on game day together with extra light refreshments.

Any game balances and all extra purchases on game day must be paid on day by either cash or credit card (please note all credit card transactions on site for additional purchases are subject to a £1.50 administration charge - minimum spend of £7)

Average ammo usage is 500/600 paintballs per person for a full day and 350 for a half day. Only paintballs sold by us on game day are permitted for insurance/health and safety.

Suitable clothing - please bring loose fitting trousers, t-shirt, sweater/hoodie (thin layers), overalls are supplied. Suitable outdoor recreational activity footwear; preferably with ankle support. Thin gloves are also advisable but armoured gloves to keep are available for purchase on game day @ £5 a pair. Please leave, as many valuables as possible behind as no secure lockup facilities at the site.

All junior bookings (11-16 year olds) that if an adult is not playing with the party that for health and safety reasons a responsible adult remains in base-camp. All juniors must have a completed consent form and bring them on the game day; they may be asked for proof of age for legal reasons and may be refused (site manager discretion - PLEASE REMEMBER ALL UNDER 11's ON DAY OF GAME ARE NOT INSURED TO PLAY AND WILL BE REFUSED)

Please use site manager's mobile number for game day only for help with directions etc.

If any additional location maps are required either contact bookings office, or go to www.paintballuk.com and download or go to www.multimap.com. Venues nearest postcodes are Fimmere/Buckingham MK18 4JT, Hilton Park/Wolverhampton WV10 7HU, Redditch/Birmingham South B49 5LR, Leeds LS24 9NR, (Please remember these postcodes are the nearest buildings to sites as woods do not have postcodes so look out for paintball signs on day)

ALL DISCREPANCIES MUST BE RESOLVED ON GAME DAY PRIOR TO LEAVING SITE AS THEY MAY NOT BE RECTIFIED AFTER THE EVENT.

CANCELLATION POLICY - WHEN FULL PAYMENT IS RECEIVED BY SKIRMISH PAINTBALL GAMES - UPTO 42 DAYS PRIOR TO EVENT 50% WILL BE REFUNDED, UPTO 14 DAYS PRIOR TO EVENT 25% AND WITHIN 14 DAYS THEN NO REFUND.

Office hours Monday to Friday 9.00 a.m. till 5.00 p.m. (Sat 9 - 2). You can also email Kim@paintballuk.com or leave a message on our answer machine.